

Developing an Agile High Performance Team

Target Audience: Project Managers, Team Leaders and Managers – all roles responsible for a team, any level of management in the organisation.

Key Learning Outcomes

- Understand the important ingredients of a high performance team and your role as their leader.
- Explore the use of different tools for assessing and managing your team's performance.
- Learn how to make the most of the people you have on the team: individually and collectively.
- Augment your management skills with tried and tested team building skills.
- Learn about high performance teaming through fun exercises that you can then later use with your team.

Course Experience

- ✓ Theory: Latest best practice
- ✓ Team discussions
- ✓ Self and team assessments
- ✓ Group exercises
- ✓ Case studies
- ✓ Film clips
- ✓ Personal action planning

Course Outline

MORNING SESSION

Teaming Up

- Team Exercise: Maximise Earnings
- The Team Life Cycle
- Where are we Now ?

Characteristics of a High Performance Team

- The Importance of Agility
- 10 Behaviours of Agile Teams
- Anatomy of a High Performance Team
- Team Self Assessment

AFTERNOON SESSION

Promoting Effective Communication, Mutual Trust, Respect and Interdependence

- Team Exercise: Toxic Waste Containment
- Team Communication Effectiveness
- Team Exercise: Trust Walk
- Ingredients of Trust

Keys to Success

- Developing a Continuous Improvement Mindset
- Developing a Team Code of Cooperation

Pre-Course Work: Completion of Pre-Course Questionnaire

Course Material: Includes facilitator's slides, exercise worksheets, background reading/articles and recommended books

Ideal Number of Participants: 12

Maximum: 20

Minimum: 6